

CONFERENCE AGENDA
May 23-26, 2010
Marriot Courtyard Tacoma Downtown
1515 Commerce Street
Tacoma, WA 98402
253-591-9100

...when others are at their worst, we must be our best.

SUNDAY May 23rd

1400-1900
Early Registration

Times to be announced for...
Hospitality & Networking



MONDAY May 24th

0700-0830
Registration

0830-0900
Opening Remarks Tacoma Chief of Police

0900-1130
Officer Nick Jensen and Sergeant Corina Curtis, Tacoma Police Department

Debrief of a Tacoma, Washington incident of Domestic Violence involving kidnapping and suicide. The suspect accosts his estranged wife and two daughters at gunpoint. The suspect forces them into a 3rd story apartment and barricades the door. He threatens to kill his wife, his children, and responding police officers. The 3-hour SWAT callout that ensues is debriefed. The presentation includes pre-incident unreported violence against the victim, pre-incident indicators involving divorce proceedings and the challenges of negotiating with children. The presenters will discuss the unique challenges of simultaneous negotiations with the suspect and victim on separate phone lines.

1130-1300
Lunch on site with Sergeant Christopher Travis, Tacoma Police Department

Sergeant Travis will discuss the initial Law Enforcement response to suicide bombing incidents. This will be Part 1.

1300-1400

Dr. Shannon Meyer, Federal Bureau of Investigation

Dr. Meyer will present Negotiating Domestic Violence Situations. Dr. Meyer explains the psychological aspects of Domestic Violence offenders and Domestic Violence victims to include ideas about effective communications tactics with offenders and victims.

1400-1500

Dr. April Gerlock, Department of Veterans' Affairs

Dr. Gerlock will present strategies when negotiating with returning war vets who experience Post Traumatic Stress Disorder and Domestic Violence.

1500-1700

Sergeant Robert Guilbeaux, Louisiana State Police

Sergeant Guilbeaux will present a case study involving a Louisiana law enforcement officer, who while on duty, went into his wife's workplace and took her and several other females hostages. Sergeant Guilbeaux debriefs several aspects of this Domestic Violence case to include his interview with the primary victim and her mind set within the violent relationship, Domestic Violence pre-incident indicators, failures of law enforcement to intervene, sexual assault and sexual misconduct by the suspect. Further, the actual negotiation strategies in dealing with Domestic Violence hostage/barricade incidents are explored. This incident lasted 25-hours during which, one female victim was killed. Negotiators were able to secure an eventual surrender from the suspect, who now sits on death row.

Times to be announced for...
Hospitality & Networking

TUESDAY May 25th

0830-1030

Gary McDougal presents Negotiation Strategies & Managing Strong Emotions

During this presentation we will examine how negotiators sometimes allow our assumptions, thoughts and feelings to drive our behaviors, which can lead to less than desirable outcomes. Gary will present a strategy negotiators can employ to avoid this from happening. Gary's insight into 'positional negotiation' and 'interest based negotiation' and his entertaining style will make you a better negotiator. Gary will also discuss the fact that anger is typically the secondary emotion and when we experience anger, there is usually an underlying emotion at play. The presentation will conclude with a strategy for defusing the "out of control" people we encounter. This includes an understanding of the inverse relationship between our level of emotion and our ability to act with reason or rationality.

1030-1130

WSHNA Business

1130-1300
Lunch on Your Own

1300-1500
Dr. Shannon Meyer, Federal Bureau of Investigation

Dr. Meyer presents 'Mad/Bad/Sad' the three primary emotions when negotiating.

1500-1730
Sergeant Christopher Travis & Detective Carol Krancich, Tacoma Police Department

Initial Law Enforcement Response to Suicide Bombing Incidents, Part 2. The five reasons why terrorists select suicide bombing as their method of attack, the evolution of the suicide bombing tactic, the three methods for delivery of an explosive device by suicide bombers, and the physical effects of an explosion will be explored. Further, the bombing impact on public and first responder safety, rules that govern response during suicide bombing incidents, and the application of probable cause to suicide bombing incidents in routine law enforcement, will be discussed.

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Hospitality & Networking

WEDNESDAY May 26th

0800-1000
Sergeant Christopher Travis & Detective Carol Krancich, Tacoma Police Department

Initial Law Enforcement Response to Suicide Bombing Incidents, Part 3.

1000-1200
Lieutenant Tim Dolan, California Department of Corrections and Rehabilitation.

Lieutenant Dolan will present a prison hostage incident where a female staff member was assaulted by a convicted rapist and taken hostage. In this instance the victim/hostage was a co-worker of the primary negotiator. Dynamics of this situation and negotiating tactics are explored.

1200-1230
Closing & Certificates